



REFUND POLICY

Tickets are non-refundable. However, if an event cancels we handle refunds in the following ways:

REFUNDS FROM CREDIT CARD PURCHASES:

If you have purchased your tickets online using a credit card, we will automatically refund the card used for the purchase and send a receipt to the email address on your account. If more than a year has passed since the original purchase, or if you made your purchase in person or over the phone, we will call you (using the phone number you have given when setting up your account) and give you the option of a refund directly to your credit card or a gift certificate that may be used for future purchases. You will not be required to come in to arrange your refund. If we are unable to reach you, a gift certificate will be added to your account.

REFUNDS FROM CASH AND DEBIT CARD PURCHASES:

If you have purchased your tickets using cash or debit, we will call you (using the phone number you have given when setting up your account) and give you the option of a gift certificate that may be used for future purchases, or a cash refund. You will not be required to come in to the Box Office if you chose a gift certificate. If you prefer to receive your refund in cash, you will need to come to the Box Office with your tickets so that we are able to process your refund. If we are unable to reach you, a gift certificate will be added to your account.